

NUTRICIA

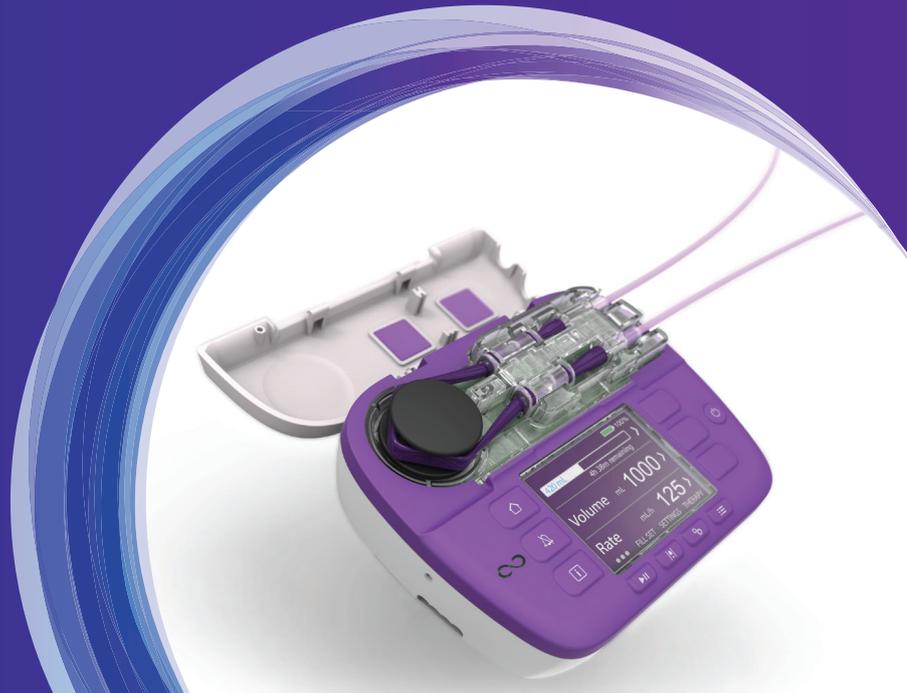
flocare[®] Infinity[™] III

Flocare Pump Instruction Book & Guide

Unrivalled Accuracy
Advanced Simplicity*

This information is intended for patients or carers of patients who have been prescribed tube feeding by a Healthcare Professional. The Nutrison range are Foods for Special Medical Purposes for the dietary management of disease related malnutrition and must be used under medical supervision. See product label for more details.

*Nutricia Data on File, 2025.





STEP BY STEP

1 sensor area



2 home

3 snooze

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STEP BY STEP

Setting up your pump

Please note the following:

Prior to use or if the pump has been stored for any period of time, it should be plugged into the mains to recharge the battery before commencing enteral feeding. The battery will be completely charged after approximately 6 hours.

Nutricia recommend using ready to feed tube nutrition as this is developed for the intended delivery specifications of the pump.

- 1 Wash your hands before you start.
Ensure your work area is clean before setting up your equipment.

- 2 You will need a **new giving set, new bottle or pack of feed and a new syringe** for water (as prescribed by your healthcare professional) to flush the feeding tubes.



- 3 Remove the giving set from its packaging. Avoid touching any internal part of the feed container, giving set or feeding tube with your hands.

SETTING UP YOUR PUMP

4

Important: Shake the pack/bottle **lightly** to ensure the product is well-mixed. Then stand pack/bottle on **flat surface** and let stand for a minute. Ensure there are no air bubbles visible before connecting.



6

Hang the pack / bottle or container on the drip stand or frame.

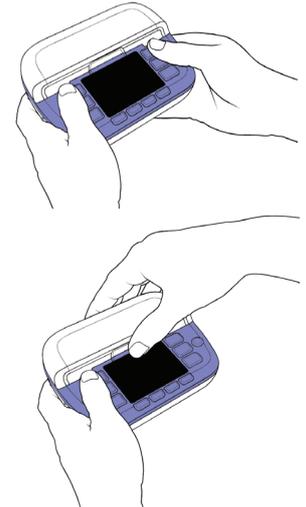
5

Hold pack/bottle at base of spout/cap and attach the giving set to the cross spike and lock into place. **Take care not to touch the set connector end/spike or the top of the pack/bottle.**



7

Open pump door by pressing up on the lower part of door with both thumbs as shown and lifting upwards.



SETTING UP YOUR PUMP

8

Insert the giving set by placing looped section over the rotor wheel, place your thumb on the rotor & stretch to the right until the giving set slots in place. Close the pump door with both thumbs, pinching the catch as you close it.



9

Before feeding, check the position of the feeding tube and flush feeding tube with sterile or cooled boiled water as advised by your healthcare professional.

10

During feeding and for at least one hour after, it is important to position yourself at an angle of at least 30° - 45° unless otherwise specified by your healthcare professional.



STEP BY STEP

Setting up your VOLUME-RATE therapy

Please Note: The pump is set by default to the Volume-Rate therapy. This is the recommended therapy to use. Alternative therapies are listed at the rear of this booklet. You should also follow the guidance given by your healthcare professional.

VOLUME-RATE THERAPY

1

As previously outlined, open pump door and insert giving set, making sure to place your thumb on the rotor.



2

Close door as shown by using both thumbs until you hear it click shut.



3

Press and hold **on/off** button until the pump beeps.



VOLUME-RATE THERAPY

4

Make sure you're on the home screen - if not press the **home** button.

Note: If the pump asks you to select / change the language when you first turn it on, select English and press "Yes". This will bring you to the time and date selection and you can then progress to the home screen.



7

Then select **volume** and set volume by pressing the +/- buttons. Press the **middle** button to confirm.



5

Press the **therapy** button.



8

Next select **rate** by pressing the +/- buttons. Press the **middle** button to confirm.



6

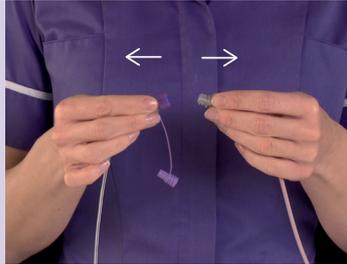
Select **volume/rate** from the list.



The flow rate can be set from anywhere between 1-600ml per hour, in 1ml increments. We recommend that you review your total therapy time as an additional security check to confirm you have entered the correct rate and volume.

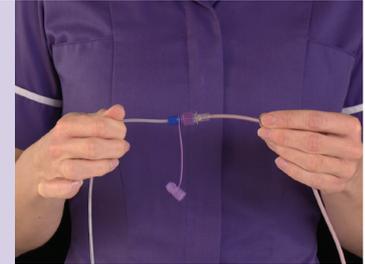
9

You now need to prime the giving set to remove air in the line. Make sure your giving set is **not connected** to the tube.



11

Connect the giving set to the feeding tube.



10

To prime the giving set, press and hold the **fill set** button. After 2 seconds the pump will start.



12

Press **start** to begin feeding.



The fill set button should only be used to fill a new and empty air-filled giving set. Do not use the fill set function for any other purpose.

13

The green light on the **run** symbol indicates that the pump is working.



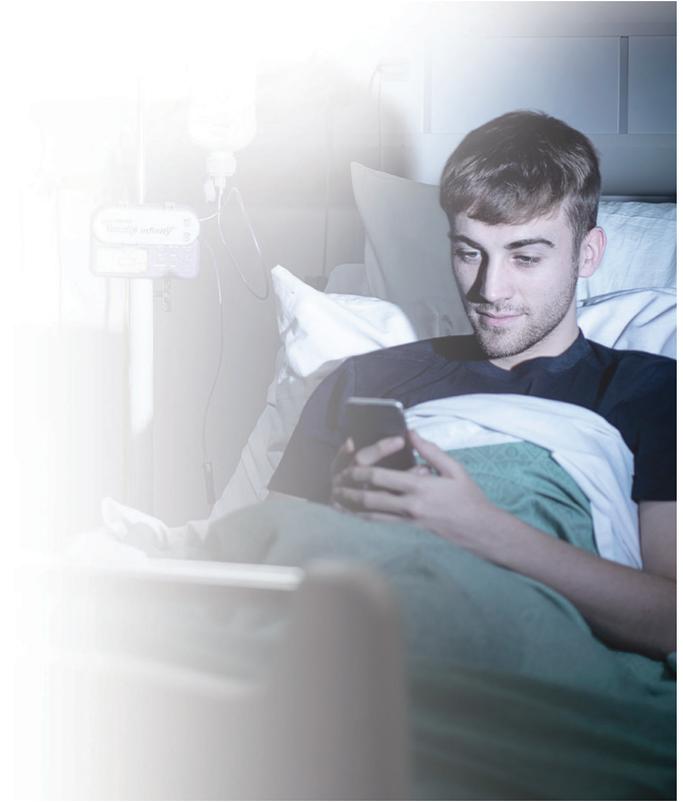
VOLUME-RATE THERAPY

Press the **info** button for additional information.



Therapy completed will appear on screen once the full volume of feed has been delivered and the pump will alarm. Press the **Home** button to stop the alarm.

For further information on alarms please see the troubleshooting guide on page 10 of this book.



STEP BY STEP

Troubleshooting



TROUBLESHOOTING & PUMP ALARMS

Why your pump alarms & how to stop it

- When the pump alarms, snooze or mute the alarm.
- Verify the type of alarm and follow suggestion solution displayed.
- Cancel the alarm by pressing the **home** button.
- Commence feeding.



ALARM	REASON	SOLUTION
 <p>Pump is paused</p> <p>Pump needs attention</p>	<p>The pump has been untouched for 2 minutes.</p>	<p>Press any button to acknowledge the warning message.</p>
 <p>Pump is paused</p> <p>Air in giving set</p>	<p>The pump has detected air in the giving set.</p>	<p>If your feeding reservoir is intended to be empty, disconnect and discard feeding reservoir and Flocare Infinity giving set or replace as per training. If the feed reservoir is NOT intended to be empty, disconnect the feeding tube and use fill set button to clear air. Reattach the feeding tube and recommence feed. Make sure there is no excessive foam in the feeding reservoir.</p>
 <p>Pump is paused</p> <p>Re-insert giving set</p>	<p>If the above is unsuccessful, the issue may be that the air sensor is dirty.</p>	<p>Make sure the air sensor is clean by following the cleaning instructions on page 13 of this book which also demonstrates how to locate the sensor area.</p>
 <p>Pump is paused</p> <p>Re-insert giving set</p>	<p>Giving set not properly installed.</p>	<p>Insert a Flocare Infinity giving set.</p>
 <p>Pump is paused</p> <p>Low battery</p> <p>.....</p>	<p>The battery charge is low.</p>	<p>Connect the pump to the AC power adaptor and mains to recharge the battery for 6 hours. During charging the pump can be used.</p>
 <p>Pump is paused</p> <p>Battery empty</p>	<p>The battery charge is critically low.</p>	<p>Connect the pump to the AC power adaptor and mains to recharge the battery immediately for 6 hours. The pump can be used while charging.</p>

ALARM	REASON	SOLUTION
	<p>The pump has detected an occlusion (blockage) between the pump and the feeding reservoir.</p> <p>The sensor area is dirty.</p> <p>Recurring alarm.</p>	<p>Check the Flocare Infinity giving set between the pump and the reservoir for kinks or other obstructions and correct if found. Restart the pump.</p> <p>Clean the sensor area by following the cleaning instructions on page 13 of this book which also demonstrates how to locate the sensor area.</p> <p>If alarm persists after completing the above 2 steps, replace the Flocare Infinity giving set.</p>
	<p>The pump has detected an occlusion (blockage) between the pump and the patient.</p> <p>The sensory area is dirty.</p> <p>Recurring alarm.</p>	<p>Check the Flocare Infinity giving set between the pump and feeding tube for kinks or other obstructions and correct if found. Check the feeding tube for kinks or other obstructions according to your training and correct if found.</p> <p>Clean the sensor area by following the cleaning instructions on page 13 of this book which also demonstrates how to locate the sensor area.</p> <p>If alarm persists after completing the above 2 steps, replace the Flocare Infinity giving set.</p>
	<p>The pump has completed the delivery of the programmed therapy.</p>	<p>Press the home button if your therapy is completed. Please follow any instructions that your Healthcare Professional has advised after feeding. i.e. flushing tube etc</p>
	<p>The pump has detected a system failure.</p>	<p>Contact your Nutricia Homeward Freephone Number to arrange for the pump to be serviced.</p>

CLEANING GUIDELINES



**Unrivalled Accuracy
Advanced Simplicity**

STEP BY STEP

IMPORTANT PLEASE AVOID:

Immersing pumps in water, detergents or other fluids.

Sterilising (autoclave, ETO, etc.) and using cleaning chemicals such as Acetone, Benzene, Iodine, etc.

Storing the pump in extreme heat or cold (under -40°C up to $+50^{\circ}\text{C}$).



Pumps may be wiped with a wet cloth and detergent and rinsed under running water.



1

Cleaning Pump:

The pump may be wiped with a wet cloth and general purpose detergent. Rinse clean under warm running water. Avoid immersing pump. If necessary, use a cotton bud moistened with warm water to clean the sensor area.

2

Drying Pump:

Shake pump to remove excess water and allow to air dry for approximately 30 minutes or until completely dry. A soft cloth or paper towel can be used to dry the outside of the pump but special care should be taken with the sensor area and air drying is preferable as already outlined.

3

Pumps in need of decontamination:

Pumps with increased infection risk should be dealt with according to your hospital policy.

CLEANING GUIDELINES



STEP BY STEP

ADDITIONAL THERAPIES

Setting up your RATE therapy

Please Note: The pump is set by default to the Volume-Rate therapy. This is the recommended therapy to use. You should also follow the guidance given by your healthcare professional.

RATE THERAPY

1

As previously outlined, open pump door and insert giving set, making sure to place your thumb on the rotor.



2

Close door as shown by using both thumbs until you hear it click shut.



3

Press and hold **on/off** button until the pump beeps.



RATE THERAPY

- 4 Make sure you're on the home screen — if not press the **home** button.



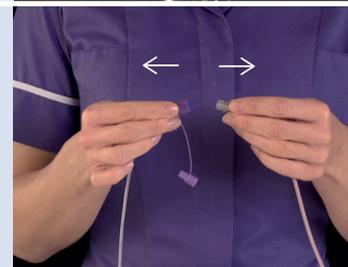
- 7 Set **rate** by pressing the +/- buttons. Press the **middle** button to confirm.



- 5 Press the **therapy** button.



- 8 You now need to prime the giving set. Make sure the giving set is **not connected** to the tube.



- 6 If the rate therapy is not listed, go to settings and choose **define therapy list**. Select the rate only option.

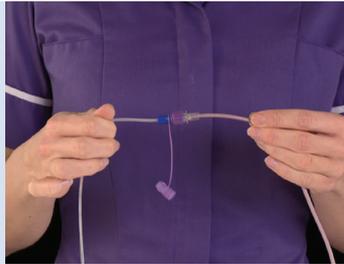


- 9 Press and hold the **fill set** button. After 2 seconds the pump will start.



The fill set button should only be used to fill a new and empty air-filled giving set. Do not use the fill set function for any other purpose.

10 Connect the giving set to the feeding tube.



11 Press **start** to begin feeding.



12 The green light on the **run** symbol indicates that the pump is working.



Press the **info** button for additional information.



The pump will usually activate an Air in Line alarm once the liquid has run out. Press the **Home** button to stop the alarm.

For further information on alarms please see the troubleshooting guide on page 10 of this book.



STEP BY STEP

ADDITIONAL THERAPIES

Setting up your INTERMITTENT therapy

Please Note: The pump is set by default to the Volume-Rate therapy. This is the recommended therapy to use. You should also follow the guidance given by your healthcare professional.

1

As previously outlined, open pump door and insert giving set, making sure to place your thumb on the rotor.



2

Close door as shown by using both thumbs until you hear it click shut.



3

Press and hold **on/off** button until beeps.



INTERMITTENT THERAPY

4 Make sure you're on the home screen — if not press the **home** button.



7 Then select **volume** and set volume by pressing the **+/-** buttons. Press the **middle** button to confirm.



5 Press the **therapy** button.



8 Next select **portions** and enter the required number of portions by pressing the **+/-** buttons. Press the **middle** button to confirm.



6 If intermittent therapy is not listed, go to settings and choose **define therapy list**. Activate intermittent option.



9 Then select **rate** and set rate by pressing the **+/-** buttons. Press the **middle** button to confirm.



STEP BY STEP

13

Once the portion and rate have been set, the portion run time is displayed below the rate.



16

We recommend that you scroll through the steps to double check the values before pressing confirm.



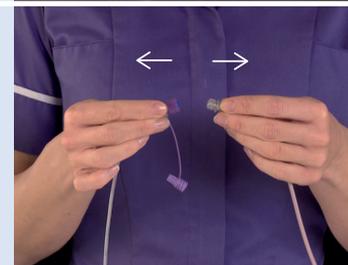
14

Next select **pause** and enter the **duration** of the pause you would like between portions. Press the **middle** button to confirm.



17

You now need to prime the giving set to remove air in the line. Make sure your giving set is **not connected** to the tube.



15

The total therapy time is displayed below the pause button.



18

Press and hold the **fill set** button. After 2 seconds the pump will start.



The fill set button should only be used to fill a new and empty air-filled giving set. Do not use the fill set function for any other purpose.

- 19 Make sure the giving set is connected to the feeding tube. Press **start** to commence the therapy.



- 20 The green light on the **run** symbol indicates that the pump is working.



- 21 Press the **info** button for additional information.



Therapy completed will appear on screen once the full volume of feed has been delivered and the pump will alarm.

Press the **Home** button to stop the alarm. For further information on alarms please see the troubleshooting guide on page 10 of this book.



The Flocare Infinity III pump requires servicing every 5 years.

Please contact the Nutricia Homeward Freephone number to arrange a service. The service date is on the top side of the pump.

Flocare Infinity pumps are **supplied on loan** from Nutricia Homeward. When you no longer need your feeding pump please call the Nutricia Homeward Freephone number to arrange collection.



NEED HELP?

Contact the Nutricia Homeward Freephone numbers provided on the back cover of this booklet











Nutricia Ireland, Block 1, Deansgrange Business Park, Deansgrange, Co. Dublin, A94 P9T3.

For support or for information on how to organise patient trainings, please call the **Nutricia Homeward Freephone Numbers:**

ROI: call 1800 22 1800 - Available 24 hours a day.

NI: Belfast Adult, Western Adult, South Eastern Adult and Northern Trusts - all hours - call 0800 169 5173.

NI: All other Trusts - for pump advice call 0800 231 5486 - available 24 hours a day.

For queries relating to your orders call 0800 093 3675 - 8am-8pm.

For further tube feeding support please visit **ROI: nutricia.ie/patients-carers/living-with/tube-feeding.html** or scan the QR code.

You can also visit **nutriciaflocaire.com** for information about your pump or see our website nutricia.ie for general information.

To access the **Flocaire Infinity III resources and training simulator**, please scan the QR code.



Tube Feeding
Support



Resources
& Training
simulator